PROSPECT PERCEPTIONS

What you told us

WHAT'S WORKING

Satisfied with our **PERFORMANCE**

Satisfied with our **OPEN SPACES**

80% with WASTE COLLECTION and RECYCLING **SERVICES**

Felt we're **RESPONSIVE** to community needs

Most felt we're providing **EXCEPTIONAL SERVICES** and deliveries

You FAVOURED the **DIRECTION WE'VE TAKEN** in recent years

HOW WE COMPARE

We're OUTPERFORMING other councils in comparable services (waste collection/recycling, community events, open spaces and streetscaping) 3.8/5 compared to average of 3.2/5

> Where do I park?

HOW WE CAN IMPROVE

31% Satisfied with CAR PARKING

and controls

Satisfied with STREET/ROAD **MAINTENANCE**

and KERBING

IMPROVE COMMUNITY CONSULTATION and ENGAGEMENT

Maintaining character PRESERVE and ADVOCATE for older HERITAGE style buildings

Ensure OPEN and ACCOUNTABLE

YOUR TOP PRIORITIES

ENVIRONMENTAL FOCUS (more trees planted, waste management)

CLIMATE CHANGE MITIGATION (solar panels, reducing emissions)

PARKING and TRAFFIC CONTROLS

Improve OPEN and ACCOUNTABLE **DECISION-MAKING** practices

Ongoing STREET and ROAD MAINTENANCE

We're creating: Integrated Transport Plan to IMPROVE CAR PARKING and TRAFFIC MANAGEMENT

We're investing: \$5.4m into ROAD RESEALING and KERB GUTTER, FOOTPATH and OPEN SPACE upgrades as part of draft 2023/24 Annual **Business Plan and Budget**

We're listening: Stay across current consultations at cityofprospect.engagementhub.com.au

FOLLOW US ON SOCIAL MEDIA to hear more about upcoming events







This infographic contains high level results from the Resident Satisfaction Survey, conducted between November 2022 and January 2023. The purpose of the survey is to measure resident satisfaction with the range and performance of our services and to measure public perceptions of issues specific to City of Prospect at the time of the survey. 300 residents were surveyed, as well as a focus group of 9 residents. Malelela For the full survey report, visit https://prospect.sa.gov.au/plans-strategies



Your feedback helps us improve our offerings