

# PROSPECT PERCEPTIONS

What you told us

## WHAT'S WORKING

**70%**  
Satisfied  
with our  
PERFORMANCE

**81%**  
Satisfied  
with our  
OPEN SPACES  
maintenance

**80%**  
Satisfied  
with WASTE  
COLLECTION and  
RECYCLING  
SERVICES

**58%**  
Felt we're  
RESPONSIVE  
to community  
needs

Most felt we're providing  
EXCEPTIONAL SERVICES  
and deliveries

You FAVOURED the  
DIRECTION WE'VE TAKEN  
in recent years

## HOW WE COMPARE

We're **OUTPERFORMING** other councils in comparable services  
(waste collection/recycling, community events, open spaces and streetscaping)  
3.8/5 compared to average of 3.2/5

Where  
do I  
park?

## HOW WE CAN IMPROVE

**31%**  
Satisfied with  
CAR PARKING  
and controls

**44%**  
Satisfied with  
STREET/ROAD  
MAINTENANCE  
and KERBING

IMPROVE COMMUNITY  
CONSULTATION and ENGAGEMENT

Maintaining character  
PRESERVE and ADVOCATE for older  
HERITAGE style buildings

Ensure OPEN and ACCOUNTABLE  
decision making

## YOUR TOP PRIORITIES

**ENVIRONMENTAL FOCUS**  
(more trees planted, waste management)

**CLIMATE CHANGE MITIGATION**  
(solar panels, reducing emissions)

**PARKING and TRAFFIC CONTROLS**

Improve OPEN and ACCOUNTABLE  
DECISION-MAKING practices

Ongoing STREET and ROAD MAINTENANCE

## OUR ACTIONS:

We're creating:  
**Integrated Transport Plan to IMPROVE CAR  
PARKING and TRAFFIC MANAGEMENT**

We're investing:  
\$5.4m into ROAD RESEALING and KERB,  
GUTTER, FOOTPATH and OPEN SPACE  
upgrades as part of draft 2023/24 Annual  
Business Plan and Budget

We're listening:  
Stay across current consultations at  
[cityofprospect.engagementhub.com.au](https://cityofprospect.engagementhub.com.au)

We're activating:  
FOLLOW US ON SOCIAL MEDIA to hear  
more about upcoming events

We're  
working  
on it!